



Need help with Shipping Options?

Got a question? No problem. Open a support case by clicking the button below. **We're here to help!**

[Seller Help](#)

Setting up your Shipping Options

Let's make sure your products get shipped right! Inside this guide are step-by-step instructions for setting up your Shipping Options on Walmart Marketplace.

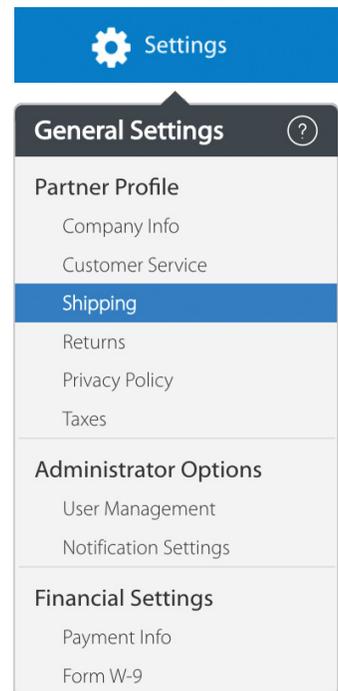


Need to change shipping settings for individual items?
No problem! You'll need to create item-level shipping overrides. Click the button below for instructions.

[Create Shipping Overrides](#)

What can I set up in Shipping Options?

- **Shipping Rates**
Determined by your Shipping Model
- **Standard Processing Schedule**
Days of the week and times you process and ship orders
- **Additional Days Off** (*use sparingly*)
Exceptions to your Standard Processing Schedule
- **Shipping Policy**
Information for customers on how you handle shipping



Let's do this!
Instructions start on the next page.



Step-by-Step Instructions

1 Select your Shipping Model

1. In Seller Center, click “Settings” then click “Shipping.”
2. From the drop-down menu, select your Shipping Model. You can only choose one Shipping Model. If you select a new Shipping Model, you must update the Shipping Methods and transit times. This deletes all previous model settings.

- **Price of the total order (tiers)**
Shipping determined by the price of the item.

For example: if an item exceeds \$50, you may offer free shipping. For an item that is less than \$50, you may charge \$4.99 for shipping.

- **Item Weight or number of items per order**
Shipping determined by the item weight (per pound), or the number of items in an order.

Partner Profile ⓘ

COMPANY INFO ✓ CUSTOMER SERVICE ✓ **SHIPPING** ✓ RETURNS ✓ PRIVACY POLICY ✓ TAXES ✓

Shipping Rates

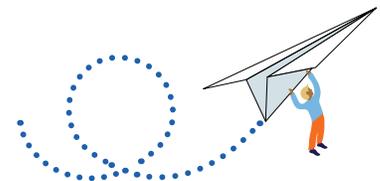
Select your shipping model, the methods you support, the regions you ship to and the price you want to charge.

Choose the criteria that impacts the cost of shipping.

The price of the total order (tiers) ▼

3. Sign the form by typing your full name into the Signature field. Then, click the checkbox to acknowledge that you understand and agree to the terms of service.
4. Click “Save” at the bottom of the page to continue.

Keep going!
Instructions continue on the next page.



Step-by-Step Instructions

2 Configure Shipping Methods for your Shipping Model

1. **Select the Shipping Method tab you want to configure.** Shipping Methods are how fast you'll ship orders for your selected Shipping Model.

Shipping Methods we offer:



VALUE	Required	Must be offered. For items that can't ship within expected transit times for Standard shipping.
STANDARD	Required	Must be offered.
EXPEDITED	Optional	Should be faster than Standard shipping.
2-DAY	Optional	You must opt-in for the Free 2-Day Shipping program. If approved, your items will have the 2-Day shipping tag on Walmart.com. Learn about Free 2-Day Shipping.
NEXT DAY	Optional	You can offer Next Day shipping to customers.

2. Next, click the “Set Shipping Rates” button and fill out details for transit times, shipping rates, etc.
3. Enable or disable specific shipping regions within each Shipping Method by clicking the toggle.

Green means you DO support that region for the selected method.

Red means you DON'T support that region for the selected method.

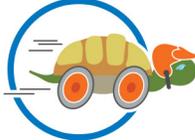
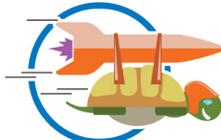
Shipping Regions we support:

- 48 State - Street
- 48 State - PO Box
- AK and HI - Street
- AK and HI - PO Box
- APO/FPO
- US Protectorates - Street
- US Protectorates - PO Box

Step-by-Step Instructions

3 Select Transit Times

Next, select your Transit Times within each selected Shipping Method and region. This creates an accurate estimated delivery date for customers.

 <div style="background-color: #0070C0; color: white; padding: 5px; font-weight: bold;">VALUE</div> <p>Should be within 3 - 7 days</p>	 <div style="background-color: #FF8C00; color: white; padding: 5px; font-weight: bold;">STANDARD</div> <p>Should be within 2 - 5 days</p>	 <div style="background-color: #0070C0; color: white; padding: 5px; font-weight: bold;">EXPEDITED</div> <p>Should be within 1 - 2 days</p>	 <div style="background-color: #0070C0; color: white; padding: 5px; font-weight: bold;">NEXT DAY</div> <p>Must be within 0 - 1 day</p>
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4 Confirm Shipping Pricing

Confirm your shipping pricing for each shipping region. Pricing is dependent on your selected Shipping Model. Value shipping is always free for customers.

- **Shipping Model = Price of the total order (tiers)**
Provide a rate for each pricing tier. A pricing tier is the order price range for the item. You can't add more than 50 tiers for any Shipping Method and region combination.

For example:

If you offer free shipping for items over \$50, but charge \$4.99 for less expensive items, then you would set two separate tiers.

The first tier would be \$0 to \$49.99 and the second tier would be \$50 and up.

Enable	Region	Transit Time (business days)	Order Price Range	Rate
<input checked="" type="checkbox"/>	48 State - Street <small>⊕ Add New Shipping Tier</small>	2 to 5	\$ 0.00 to \$ 49.99 \$ 50.00 and up.	\$ 4.99 \$
<input checked="" type="checkbox"/>	48 State - PO Box <small>⊕ Add New Shipping Tier</small>	2 to 5	\$ 0.00 and up.	\$
<input checked="" type="checkbox"/>	AK and HI - Street <small>⊕ Add New Shipping Tier</small>	2 to 5	\$ 0.00 and up.	\$
<input checked="" type="checkbox"/>	AK and HI - PO Box <small>⊕ Add New Shipping Tier</small>	2 to 5	\$ 0.00 and up.	\$
<input checked="" type="checkbox"/>	US Protectorates - Street <small>⊕ Add New Shipping Tier</small>	2 to 5	\$ 0.00 and up.	\$
<input checked="" type="checkbox"/>	US Protectorates - PO Box <small>⊕ Add New Shipping Tier</small>	2 to 5	\$ 0.00 and up.	\$
<input checked="" type="checkbox"/>	APO/FPO <small>⊕ Add New Shipping Tier</small>	2 to 5	\$ 0.00 and up.	\$

Disable STANDARD Shipping

Step-by-Step Instructions

5 Confirm Shipping Pricing (Continued)

- **Shipping Model = Item Weight or number of items per order**
Provide a rate and a shipping and handling fee (S&H).

For example:

If you charge a rate of \$1.25/lb you would select “Per Pound” and add your S&H fee.

If you charge \$5 per item with no S&H fees, you would select “Per Item” and provide that information.

VALUE	STANDARD	EXPEDITED	2-DAY SHIPPING ^{NEW}	NEXT DAY	
Enable	Region	Transit Time (business days)	Per Item/Per Weight	Rate	Shipping And Hand...
<input checked="" type="checkbox"/>	48 State - Street	2 to 5	Per Pound	\$ 1.25	\$ 2.50
<input checked="" type="checkbox"/>	48 State - PO Box	2 to 5	Per Pound	\$	\$
<input checked="" type="checkbox"/>	AK and HI - Street	2 to 5	Per Pound	\$	\$
<input checked="" type="checkbox"/>	AK and HI - PO Box	2 to 5	Per Pound	\$	\$
<input checked="" type="checkbox"/>	US Protectorates - Street	2 to 5	Per Pound	\$	\$

6 Standard Processing Schedule

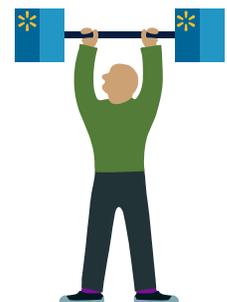
The Standard Processing Schedule is the days of the week you process and ship orders. You'll be auto-enrolled and must support all work days (Monday - Friday). We disabled the ability to set weekends (Saturday and Sunday) as processing days.



Order Processing Cutoff Time is when you're expected to start processing an order:

- **Order before the cutoff hour:** processing starts the same workday.
- **Order on or after the cutoff hour:** processing starts the next workday.
- **You'll be auto-enrolled and must support a 2:00 PM cutoff time** in your shipping time zone on all work days (Monday – Friday).

Just a few more steps!
Thanks for hanging in there.



Step-by-Step Instructions

7 Modify Shipping Time Zones (if necessary)

By default, we set the shipping time zone to “Eastern Standard Time.” You can absolutely modify this by selecting another option from the menu:

- Central Standard Time
- Mountain Standard Time
- Pacific Standard Time

Have fulfillment centers in different time zones? No problem. Choose the time zone that will provide the best order cutoff time across all your facilities.

Click below to learn more about [Shipping Methods and Timing](#).

Standard Processing Schedule

Order processing cutoff time is respective to the seller's time zone.
 Mon - Fri: 2:00 pm.
 Sat - Sun: Shipping on weekends not required.

What time zone do you primarily ship from?

Eastern Standard Time ▾

Eastern Standard Time

Central Standard Time

Mountain Standard Time

Pacific Standard Time

Shipping Methods & Timing

8 Add Additional Days Off (if necessary)

If you need to take out specific dates from your Standard Processing Schedule (e.g., holiday closures or severe weather conditions), you can exclude them through the Additional Days Off calendar. Please only use Additional Days Off for exception cases only.



Additional Days Off apply only to order processing exceptions and are not vacation periods. Customer Support should still be operating during your Additional Days Off.

9 Add Shipping Policy

The Shipping Policy section is your area to share with Walmart.com customers how you handle shipping (max 4,000 characters). Be sure to keep your Shipping Policy updated!

That's it!
Thank you for completing this guide.



Keep on learning, and let's grow your business!

We're here to help you learn more, faster. Click below to find other QuickStart guides, help articles, and contact Partner Support!

[Seller Help](#)



Links from this QuickStart Guide

Seller Help

sellerhelp.walmart.com/seller/s/

Create Shipping Overrides

sellerhelp.walmart.com/seller/s/guide?article=000007906

Free 2-Day Shipping: Overview

marketplace.walmart.com/walmart-marketplace-quickstart-2day-shipping-overview/

Free 2-Day Shipping: Item Setup

marketplace.walmart.com/walmart-marketplace-quickstart-2day-shipping-item-setup/

Shipping Methods & Timing

sellerhelp.walmart.com/seller/s/guide?article=000007893

